

Dear Day Camp Families,

I would like to thank everyone for their comments and questions in response to our last email. The input we received from parents was very enlightening to our staff. Quite a few of the questions centered around our cancellation policy for COVID-19 which we would like to address in this email.

Despite the challenges of COVID-19, our team is committed to operate camp programs to the highest possible standard while observing safety procedures to mitigate the spread of the virus.

We acknowledge that some parents are uneasy about their children attending camp regardless of our best efforts to mitigate the risk of exposure. There are no easy decisions as we chart this new path. As Executive Director and a fellow parent, I empathize with the worry that comes with keeping our kids safe.

Day camp is nearly upon us and I would like to request, as difficult as it may be, that you consider making a decision as soon as possible regarding your child's attendance. We have many campers on our waitlist and we would like to give them the opportunity to attend camp should you decide not to have your child attend.

In light of our current situation, we have temporarily changed our cancellation policy. **For cancellations received on or before May 27th, you will not lose your deposit per registered session.** You will only be charged for credit card processing fees. Camp Canaan will incur the rest of the costs associated with the registration process. After this date, our cancellation policy will return back to our normal policy which is outlined in our [Terms of Agreement](#).

If you would take a moment to review your summer camp statement (attached for your convenience) and let us know your plans as soon as possible, we would greatly appreciate it. Processing cancellations and attending to the waitlist is a very time-intensive task and we want to serve all of our families well. We look forward to hearing from you and hope to see your camper this summer for another life-changing summer on the island.

In Christ,

Matt Harper
Executive Director